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| Use case name | Book a hotel | |
| Scenario | Customer books a hotel | |
| Triggering event | Customer credentials | |
| Brief description | The customer books a hotel by using his credentials as a reference and for payment | |
| Actor | Customer | |
| Pre-conditions | 1. Customer must have an account  2. Customer must have proper credentials | |
| Flow of events | User | Website |
| 1. user books a hotel | 2. System verifies for user credentials  3. System books user to chosen hotel |
| Post conditions | Credentials are verified | |
| Exception condition |  | |

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| Use case name |  | |
| Scenario |  | |
| Triggering event |  | |
| Brief description |  | |
| Actor |  | |
| Pre-conditions |  | |
| Flow of events |  |  |
| Post conditions |  | |

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| Use case name |  | |
| Scenario |  | |
| Triggering event |  | |
| Brief description |  | |
| Actor |  | |
| Pre-conditions |  | |
| Flow of events |  |  |
| Post conditions |  | |

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